

NOTICE TO MEMBERS OF ProMedica Federal Credit Union

Every year, to comply with the audit requirements of the National Credit Union Administration (NCUA) for verification of member accounts, the Supervisory Committee of ProMedica Federal Credit Union retains Financial Standards Group CPA LLC. This year, the audit is for the period ending *April 30, 2025*. A portion of members will receive Account Verification letters in the mail. These letters will be from Financial Standards Group CPA LLC and will ask members to verify the account information of a certain loan or share account that is held with us. Please review the information carefully, sign the letter and return it promptly to our auditors. If the information is incorrect, add any additional information that will assist our auditors in reconciling the differences. A return envelope will be provided, or the return letter can be mailed directly to:

**ProMedica Federal Credit Union
c/o Financial Standards Group CPA LLC
1740 44th Street SW, PMB 225
Wyoming, MI 49519**

This annual account verification audit is one of many internal control processes followed by ProMedica Federal Credit Union to help ensure the accuracy and reliability of our financial reporting system for the protection of our members. If you have any questions regarding our account verification process, you may send a message to the Credit Union at www.promedicafcu.com/support/#contactform or by calling a branch during regular business hours:

Main Branch	M-F 8am – 4:30pm	(419) 479-4040 or (888) 861-1114
Flower Hospital	M-F 8am - 4pm	(419) 517-3534
Toledo Hospital/TCH	M-F 8am – 4pm	(419) 214-5570
Downtown Headquarters	M-F 9am – 1pm	(419) 479-1300